Service

Formalities

Prior to taking advantage of our state-of-the-art medical care, there are some formal necessities to take into account. In order to provide you with a rapid answer for your concern, it is useful to have as much information about your medical history, prior treatments, images and your special needs.

Contact the IPS Managing Coordinator at +49 (0)228 / 5306-161 or via Email.

You can also make an online appointment request by completing the Online Appointment form on our website. Provided that our doctors have agreed on a treatment, we will send you a detailed cost estimate based on the available information. If you are coming from an EU country, you can request from your insurer to cover the costs.

Citizens of an EU do not require a visa to enter the Federal Republic of Germany. If you are not a citizen of an EU country, please contact the German Federal Foreign Office at +49 (0)3018 / 17 2000.

Second Opinion

The MediClin Robert Janker Clinic provides medical second opinion for patients, seeking an objective assessment of available treatment options. Please forward our completed form by Email or via fax +49 (0)228 / 5306-162. You will receive an answer within 48 hours, including the appropriate treatment approach and approximate cost estimation.

Travel Arrangements

The International Patient Services (IPS) is your partner in all questions related to travel arrangements. We speak German and English fluently and organize flight packages (chauffer-driven transportation) whenever necessary.

The MediClin Robert Janker Clinic is equally accessible via the A565 motorway (exit Bonn-Poppeldorf), A 562 (Exit Bonn-Bad-Godesberg) or by tram (lines 61 and 62) and by bus (lines 612, 614 and 630 to achieve). Free parking is available.
Welcome!

Each year over a thousand patients come to the MediClin Robert Janker Clinic for specialized medical care that is not readily available close to home. Whether you live inside or outside of Germany, the MediClin Robert Janker Clinic is the right choice for you.

We provide a modern, specialised hospital for Radiotherapy, Radiooncology, Palliative Care, Neuroradiology and Radiology, one of the most respected oncology centres with a crossregional reputation.

The hospital builds upon our tradition with over 70 years experience for diagnostics and treatment of cancer patients. As a Centre for High-Precision Radiotherapy, we are setting benchmarks in cancer treatment.

The International Patient Services (IPS) strives to make sure all your special needs are met. The staff can help with the following services before, during and after your visit:

- Compiling estimates of cost
- Cooperation and correspondence with consulates, embassies and other authorities
- Travel-Arrangements (Flight-Packages)
- Arrangements for accompanying guests: lodging in guest houses, hotel or apartments in close vicinity to the clinic
- Translation services
- Coordinating special dietary requests (e.g. for cultural-religious or medical requirements) with our patient catering service.

Centre of Excellence

Our clinic offers the treatments Radiotherapy and Radio-oncology, Stereotactic radiotherapy, Radiosurgery, Brachytherapy, Palliative care, Neuroradiology and Radiology.

Radiotherapy and Radio-oncology

In addition to surgery and chemotherapy, radiotherapy constitutes one of the most important pillars in the treatment of malignant tumour-related disorders. The radiation primarily damages the nucleus (the genetic makeup), rendering the cells unable to divide. Since the repair mechanisms in the nucleus of cancer cells are often defective, they react particularly sensitively to irradiation: the cells suspend their growth or die off. The tumour regresses noticeably or ceases at least to grow – as a result, the tumour becomes smaller and tumour-related ailments diminish.

Stereotactic radiotherapy and Radio-surgery

Stereotactic radiotherapy represents a further development of conventional radiotherapy. Its advantage lies in the precision, with which irradiation is directed at damaged tissue. A very high dosage of radiation is concentrated on a small area so that certain tissue (e.g. a metastasis) can be treated with pinpoint accuracy.

Brachytherapy

An effective form of radiotherapy is treatment by means of brachytherapy. This technique is different from conventional radiotherapy methods in that the source of the radiation is placed inside or in close proximity to the part of the body that will be irradiated. The radiation has an effect on a very limited area. Therefore, the exposure to radiation of healthy tissue which is far away from the radiation source is greatly reduced.

Palliative care

The Department of Palliative Care of the MediClin Robert Janker Clinic focuses on improving the quality of life for our patients and optimizing their comfort. Palliative care concentrates on reducing the severity of disease symptoms, rather than striving to halt, delay, or reverse progression of the disease itself or provide a cure. Our palliative care treatment approach improves the quality of life of patients and their families facing the problems associated with life-threatening illness.

Radiology and Neuroradiology

The MediClin Robert Janker Clinic is specialised in the area of Neuroradiology and Radiology. The clinic has a large number of state-of-the-art medical devices that enable prompt and safe diagnosis and therapy. One main focus area for the clinic is the comprehensive, interventional neuroradiological and radiological therapy. This encompasses the entire spectrum of congenital and acquired vascular disorders as well as local, minimally invasive pain management.